MOTORCYCLE RENTAL JAPAN

FULL TERMS AND CONDITIONS

Motorcycle Rental Japan LLC (MRJ)

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GENERAL CONDITIONS

1. General Conditions

A By clicking on the check box in the booking process or signing this rental agreement on pick up, the customer (renter) expressly acknowledges and agrees to be legally bound by all terms, provisions, and policies detailed herein.

B A valid credit card must be presented at the time of application. The renter explicitly authorizes Motorcycle Rental Japan LLC (MRJ) to charge the provided credit card for any supplemental expenses, damages, or administrative fees incurred due to renter fault, unauthorized late returns, or contractual non-compliance. MRJ will make reasonable efforts to notify the renter and provide an itemized invoice prior to processing such payments.

C The renter consents to MRJ making and retaining photocopies (scans) of their driver's license, International Driving Permit (IDP), passport, and credit card for record-keeping and identity verification and must be kept securely for two years as required by Japanese law

D The minimum age requirement to rent or operate an MRJ vehicle is 20 years old.

E Renters who do not possess a Japanese driver's license must present a valid International Driving Permit (IDP) issued under the 1949 Geneva Convention on Road Traffic, or official Japanese translation depending on which country, bearing the appropriate motorcycle endorsement required for the specified vehicle class.

F The renter must hold a valid passport containing appropriate visa authorization valid throughout the entire rental period.

G MRJ reserves the right to decline or cancel service to any individual at its sole discretion at any time.

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BOOKING & CANCELLATION TERMS

2. Booking & Cancellation Terms

A Reservations are submitted through our official website booking system, email, or telephone

B To formally confirm a reservation, full payment must be processed prior to rental

C Minor adjustments to rental dates may be accommodated subject to availability, but the total contracted period remains fixed. Any reduction in rental days is subject to our standard cancellation policy.

D Cancellation requests must be submitted formally in writing via email.

E Standard refunds are calculated based on the total reservation fee (including initial deposits) according to the following schedule prior to scheduled pick-up: More than 30 days prior: 75% refund; 30–21 days prior: 50% refund; 20–8 days prior: 25% refund; 7 days or fewer prior: 0% refund. No refunds are granted for cancellations or early returns during an active rental period.

⚠ **Force Majeure & Extraordinary Events: If a rental is canceled due to verifiable Force Majeure circumstances (defined as acts of God, natural disasters, severe floods, fires, war, civil unrest, or government travel mandates), the customer may receive a 50% direct refund or opt for a 100% store credit voucher valid for 12 months. Notice must be provided at least 24 hours prior to scheduled pick-up to qualify.**

G MRJ will make every effort to supply the specific vehicle model requested. However, should unforeseen mechanical or operational issues arise, MRJ reserves the right to provide an equivalent substitute vehicle. If a lower-class vehicle is supplied, the rental rate will be reduced accordingly; if a higher-class vehicle is provided, the original booking rate remains unchanged. MRJ will inform the renter as early as possible if substitution is necessary.

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INSURANCE PROVISIONS & FINANCIAL LIABILITIES

3. Insurance Provisions & Financial Liabilities

A **Mandatory Insurance Coverage:** All rental motorcycles of 251cc or greater carry compulsory liability protection alongside a commercial policy that meets or exceeds the minimum coverage limits mandated by Japanese rental permit regulations (Section 2 of Permit Conditions): Third-Party Injury: Unlimited (exceeds the legal minimum of ¥80,000,000 per person); Third-Party Property: Unlimited, exceeds the legal minimum of ¥2,000,000 per accident. Passenger Protection: Up to ¥5,000,000 per person. Personal Injury: ¥0, you are not covered by our insurance so you must arrange your own travel insurance to cover this or you can just pay the bill at the hospital. Admittance to hospital; ¥5,000/day support payment, Outpatient visits; ¥2,500/day support payment. Any expenses exceeding policy caps remain the absolute financial liability of the renter.

B **Vehicle Damage & CDW:** Incidents involving third-party vehicles are investigated by local police to establish a percentage fault ratio. MRJ will actual repair or replacement costs, unless Collision Damage Waiver (CDW) Insurance of ¥1,500 - ¥3,000/day depending on bike is purchased, which caps maximum deductible liability at ¥300,000 - ¥500,000. Details of exact amounts are listed on the bike information on the website.

C **Multi-Vehicle Accidents:** Motorcycle damage resulting from single-vehicle accidents is the full financial responsibility of the renter based on actively assist and contest fault allocations to reduce the renter's burden wherever possible.

Traffic Citations & Loss of Insurance Protection: Issuance of any traffic or criminal infringement notice in connection with an accident (including but not limited to; speeding, wrong-side driving, driving under the influence, lane splitting/filtering, crossing solid line etc) immediately invalidates all insurance coverage. All associated damages become the sole liability of the renter and will be legally enforced.

Accident & Theft Reporting: Every accident or theft must be reported immediately to local police and to MRJ (+81 06-4864-2081) to obtain an official police incident report number. Renters must under no circumstances admit liability or enter into private out-of-court settlements, as doing so invalidates insurance coverage. Invalidation of terms, private settlements, or damages exceeding coverage caps remain the full financial burden of the renter. Vehicle theft is not covered under standard insurance; renters are fully liable for replacement costs calculated by MRJ based on market value. Unpaid fees, traffic fines, or damage balances left by renters departing Japan will be legally pursued internationally and may result in detention by Japanese customs

F **Non-Operation Fee (NOF):** If a vehicle becomes unrentable due to an accident or damage, a uniform one-time business interruption fee applies regardless of repair timeline: 50cc–125cc: ¥20,000; 126cc or greater: ¥40,000. For multi-vehicle collisions reported to police, insurance claims are processed according to the established fault ratio. Renters holding CDW remain subject to applicable deductible terms while third-party damages are settled.

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PROHIBITED USES & CONTRACTUAL BREACH

4. Prohibited Uses & Contractual Breach

A The motorcycle must not under any circumstances be: subleased, transferred, or sold to another person; used for competitive racing, track days, or off-road riding; mechanically or cosmetically modified; or used for commercial transportation or for any form of 3rd party tour operations. Contractual breach incurs a penalty fee equal to 1.5 times the total contracted rental rate. Unresolved parking tickets or repeated violations will result in administrative charges or immediate service termination. Overdue returns without notification are billed at 1.5 times the basic hourly rate.

B Prohibition of Chauffeur Services & Driver Supply: Pursuant to Section 5 of Japanese rental permit regulations, MRJ deals exclusively in self-drive vehicle hire. Employing or utilizing third-party drivers or paid chauffeurs to operate MRJ vehicles is strictly prohibited. MRJ does not arrange, supply, introduce, or dispatch driving personnel.

C Traffic & Parking Penalties: The renter is directly responsible for paying all parking citations and traffic fines incurred during the rental period. If a vehicle is returned with outstanding fines or is impounded, the renter assumes full liability for all processing fees and impound charges.

D Late Returns & Extension Fees: Renters must notify MRJ immediately if they anticipate returning late. Pre-arranged rental extensions are billed at standard contracted rates. Late returns notified in advance are billed at ¥2,500/hour. Unapproved late returns without prior contact are billed at ¥3,750/hour.

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RENTAL TERMS & VEHICLE MAINTENANCE

5. Rental Terms & Vehicle Maintenance

A MRJ reserves the right to terminate the rental agreement immediately in the event of an accident, theft, or natural disaster beyond our control, with no obligation to provide a replacement vehicle or issue pro-rated refunds for remaining contract time.

⚠ Mandatory Daily Vehicle Checks: In accordance with Schedule 2, Item 7(4) of Japanese rental permit regulations, for rental periods exceeding two (2) days, the renter is legally obligated to perform daily pre-ride safety checks (checking tire pressure, lighting, brake operation, chain tension, and fluid levels) prior to operating the vehicle. Damage resulting from demonstrable renter maintenance neglect will be billed directly to the renter.

C Renters confirm upon pick-up that they understand the terms and limits of the provided insurance coverage.

D Lost Keys: The renter is liable for direct key replacement costs and any associated logistics expenses.

E Damaged Accessories: Loss or damage to rented accessories or protective gear will be billed at full manufacturer retail price (RRP) plus installation labor.

✓ Early Return Refunds: MRJ does not issue partial refunds for early vehicle returns, except when an early return is explicitly requested by MRJ due to unforeseen operational circumstances.

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OPERATIONAL REQUIREMENTS & LEGAL COMPLIANCE

6. Operational Requirements & Legal Compliance

A The signed Rental Agreement and Rental Certificate (貸渡証) must be carried on your person at all times during operation and presented upon demand to police officers or District Transport Bureau officials.

B Non-Japanese residents must carry their original passport at all times while riding.

C A valid physical driver's license or International Driving Permit (IDP) must be carried at all times.

D Copies of the vehicle registration (Shaken) and insurance papers supplied with the bike must remain with the vehicle.

E Failure to carry mandatory documentation carries severe legal penalties under Japanese transport laws.

Emergency Breakdown & Repair Procedures: In the event of a mechanical breakdown, tire puncture, or vehicle failure, the renter must bring the bike to a safe stop, refrain from unauthorized repairs, and contact MRJ immediately at 06-4864-2081 for assistance.

G Tire punctures are the sole responsibility of the renter to repair or replace. Call out fee for puncture pick ups is free of charge if CDW is not purchased, a ¥20,000 call out fee is charged if no CDW.

H MRJ assumes no liability for mechanical breakdowns, travel delays, or transit expenses. Personal travel insurance is strongly recommended.

I MRJ accepts no liability for losses arising from natural disasters or unavoidable occurrences.

J MRJ accepts no liability for personal injury, illness, or fatality suffered by the renter, passenger, or third parties. The renter fully indemnifies MRJ against all legal claims.

Refueling Policy: Vehicles are supplied with a full tank of fuel and must be returned full. A ¥3,000 service fee applies if returned underfilled. Fuel to be used is High Octane (Hi-oku,ハイオク) usually yellow pump but please double check.

L Pillion Passengers: If carrying a passenger, the renter must ensure the passenger reads and complies with these terms.

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MANDATORY RENTAL CERTIFICATE NOTICES (貸渡証 遵守事項)

7. MANDATORY RENTAL CERTIFICATE NOTICES (貸渡証 遵守事項)

Pursuant to Japanese rental permit regulations (Schedule 2 / 別記2), the following mandatory notices govern vehicle operation and must be adhered to at all times:

1 Mandatory Document Carriage: You are legally required to carry this Rental Certificate, your original Driver's License/IDP, Passport, and vehicle registration (Shaken) on your person at all times while riding.

2 Daily Pre-Ride Checks: For rental durations exceeding two (2) days, the renter is legally obligated to perform daily pre-ride safety inspections prior to operation.

3 Accident & Emergency Protocol: In the event of an accident, notify Police (110) immediately. For mechanical failures, tire punctures, or accidents, contact MRJ immediately at 06-4864-2081. Entering into private out-of-court settlements is strictly prohibited.

3 Prohibition of Driver Supply: This agreement covers self-drive vehicle hire exclusively. The arrangement, dispatch, or introduction of third-party drivers is strictly prohibited under our operational permit.

! **NOTE: JAPAN ENFORCES A STRICT ZERO-TOLERANCE (0.00% BAC) LAW FOR DRIVING UNDER THE INFLUENCE.**

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